iPad customer manual

Content

1 Foreword

Thank you very much for choosing our products. We will wholeheartedly provide the best service for you. If you have any questions or requests, please feel free to contact with our technical support.

This manual is for the mobile customer of "iPad Danale". It is used to teach the users how to install the software on the iPhone and how to use the cell phone monitoring software. With our irregular update to optimize the software performance or introduce new features, it is possible that part of the instruction screen-shots are different with what you are actually using. We will update the new version of user manual without prior notice.

There may be technical inaccuracies or typographical errors in the user manual. We sincerely hope you can give us valuable feedbacks, and we will try our best to enrich and improve it. Thank you for your support.
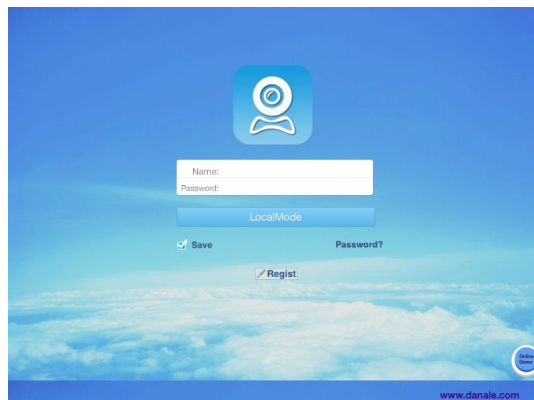
2 Install Guide

Search and install "DanaleHD"on line from Apple App store. After finish installing, you will see this icon on the main interface of iPhone.
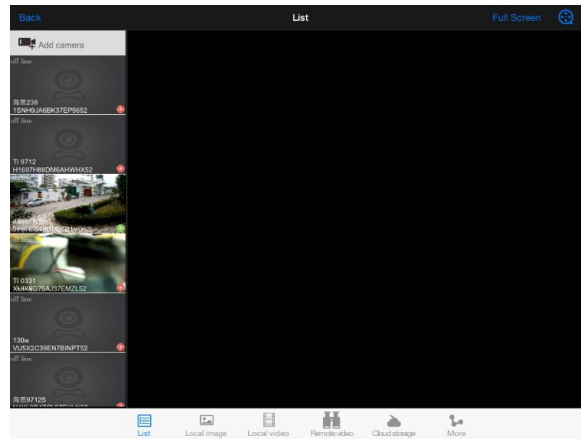
3 Login interface

Open the software, and you will see the Login interface, as is shown in the following figure:

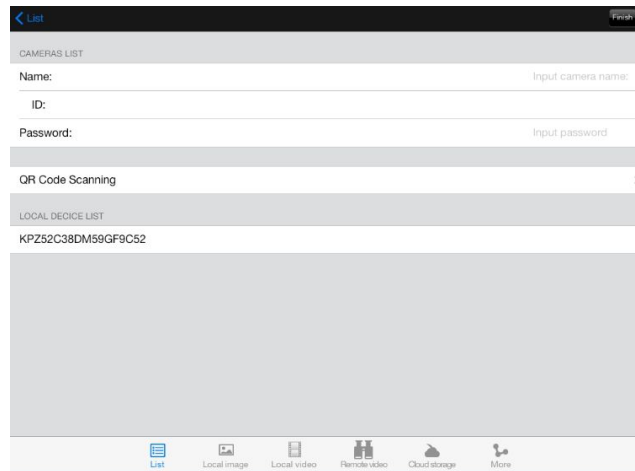Please sign in first,then input username and password,click Login,you will enter the "List" interface.

4 List

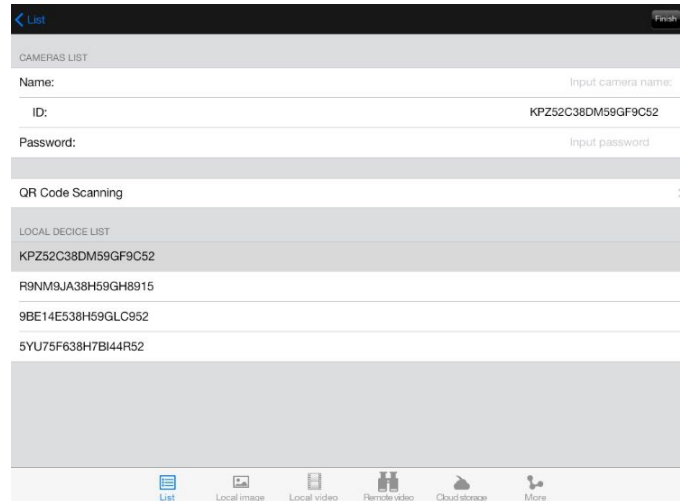As is shown in the following figure:

4.1 Add Camera

Click ![add cam...] to add camera,you will see the following picture:

You can input the camera ID manually or scan the QR code directly,as is shown in the following picture:
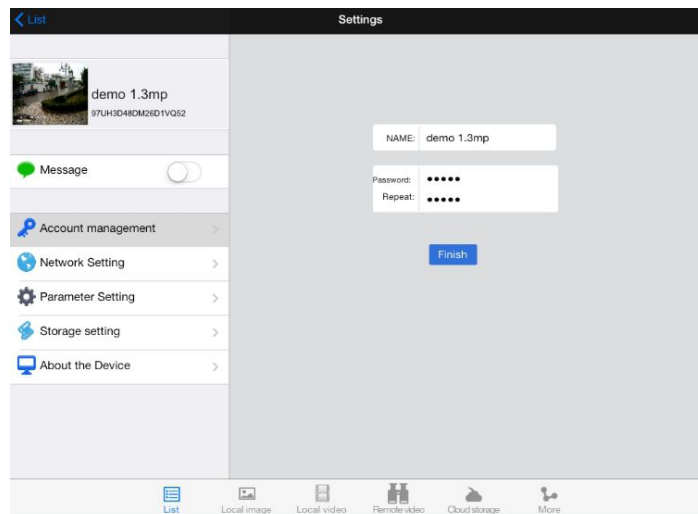

When scan successfully,it will auto show the camera ID,see bellow picture:

You also can select the SN of the camera in the Local device list,edit the camera Name and password,then click "finish" to finish and save it.
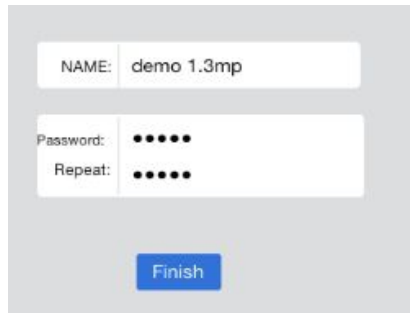
5 Settings

Long press the device to select "Settings" or "Delete" to set or delete the device.Click "Settings"to set the IPC.As is shown in the following picture:
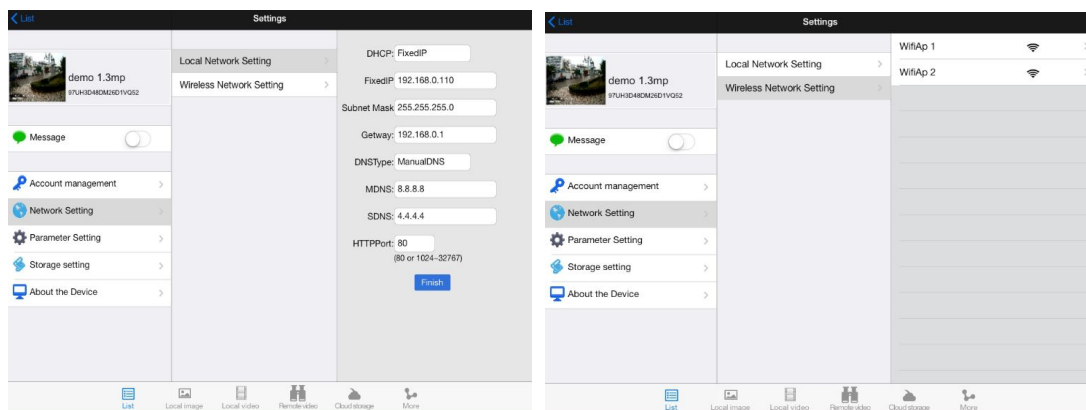

5.1 Account management

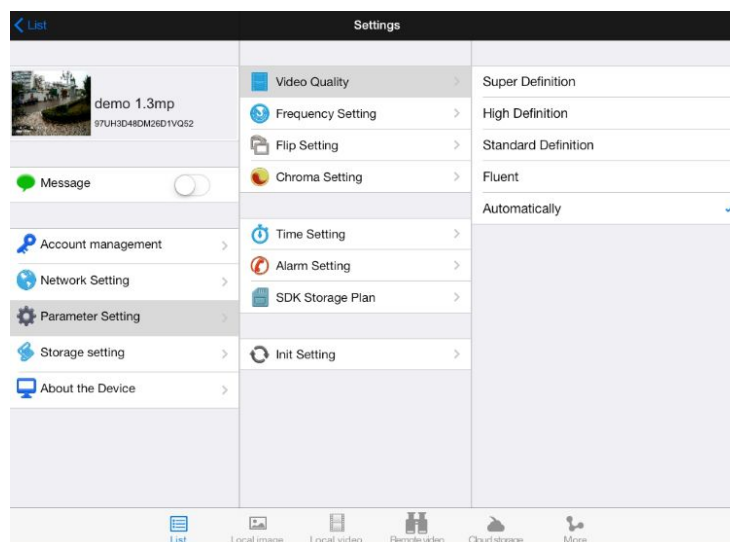Here you can edit the device name,username and pwd,as is shown in the following picture:

5.2 Network Setting

Here you can set the local network and WIFI according to your need,as is shown in the following picture:

5.3 Parameter settings

Here you can set some parameters of the IPC,as is shown in the following picture:

5.3.1 Video quality

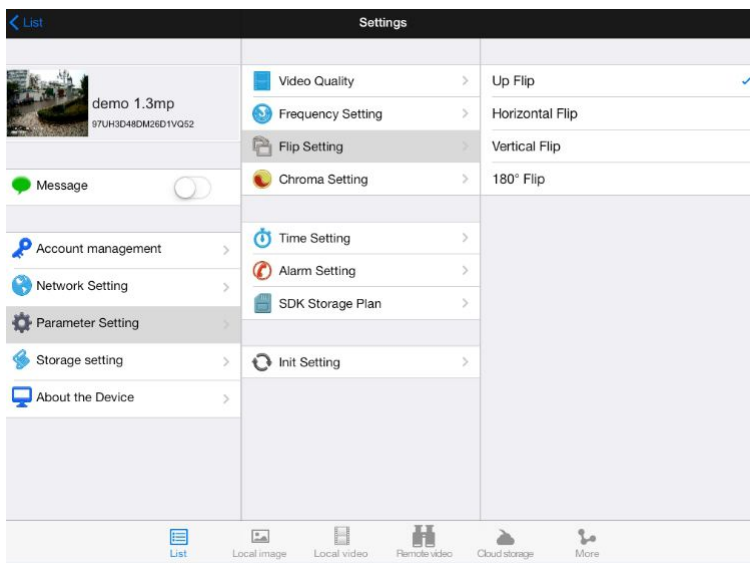Here you can set the Definition of the video, as is shown in the following picture:

5.3.2 Frequency setting

If your camera needs PAL,please select 50HZ;If needs NTSC,please select 60HZ.As is shown in the following picture:
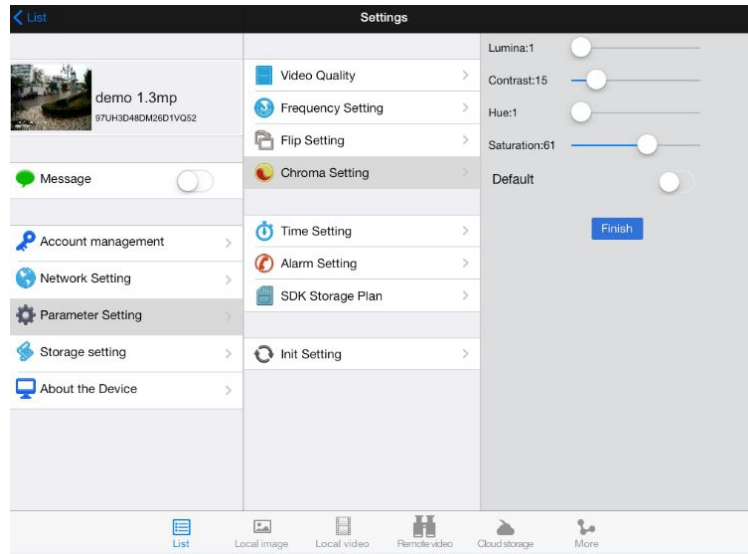

5.3.3 Flip Setting

Here you can set the direction of the image flipped,as is shown in the following picture:

5.3.4 Chroma Setting

You can drag the slider to set lumina,contrast,saturation,hue.These parameters shall be set according to the actual environment.As is shown in the following picture:

5.3.5 Time setting

You can set the time shown in the IPC,as is shown in the following picture:
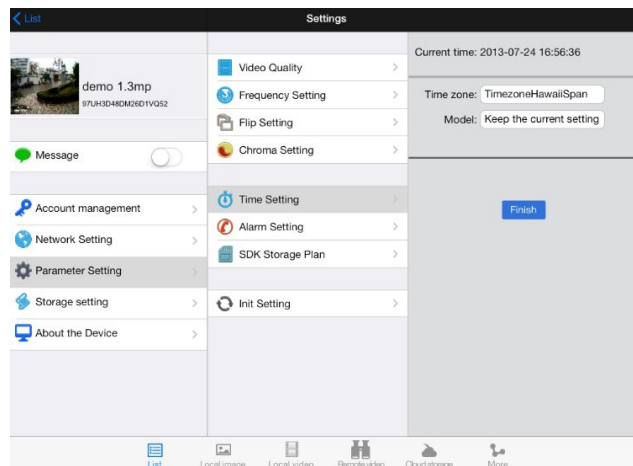
5.3.6 Alarm settings

Here you can select the sensitivity of the alarms or close alarms,including Motion Detection,Voice detection,I/O detection and other warnings.As is shown in the following picture:

5.3.7 Init settings

Here you can set SDK Init,RestoreFactorySet or Restart the system of IPC.As is shown in the following picture:
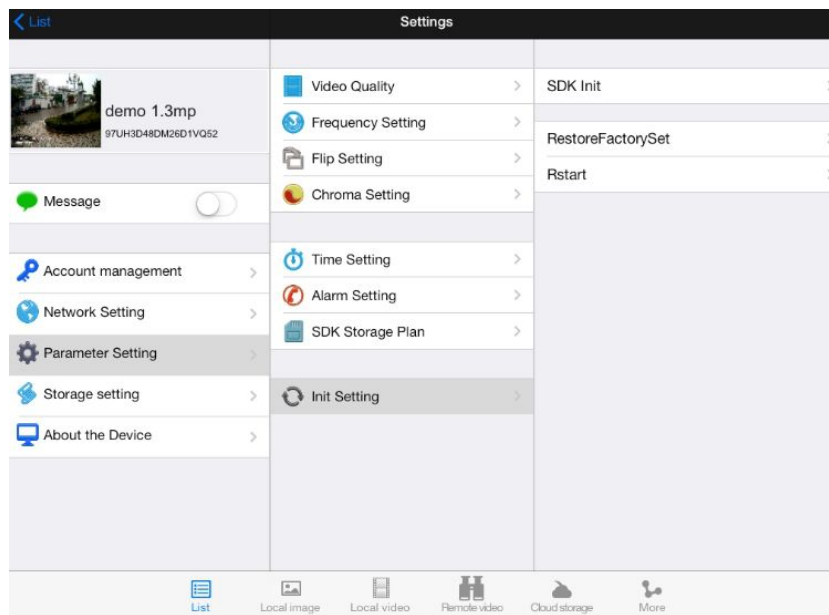
5.4 About the Device

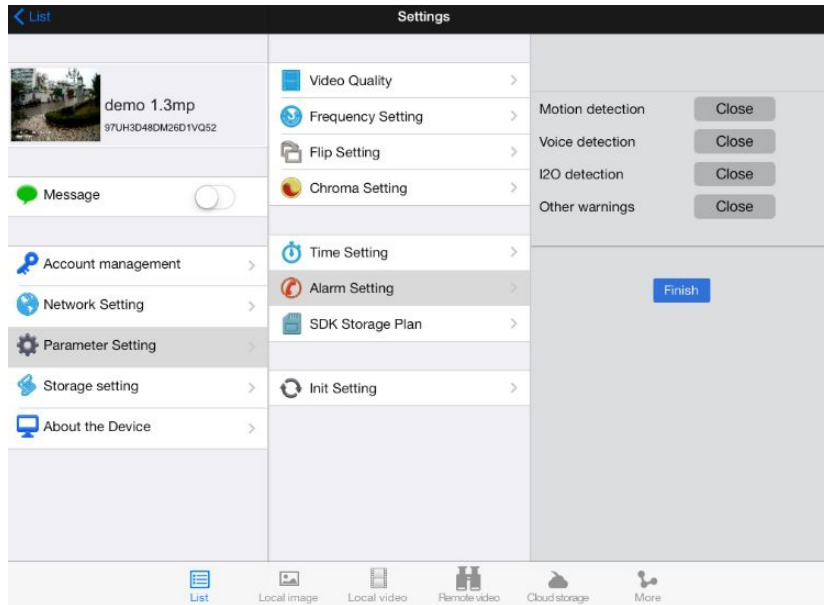Here you can view the basic information of the IPC,as is shown in the following picture:
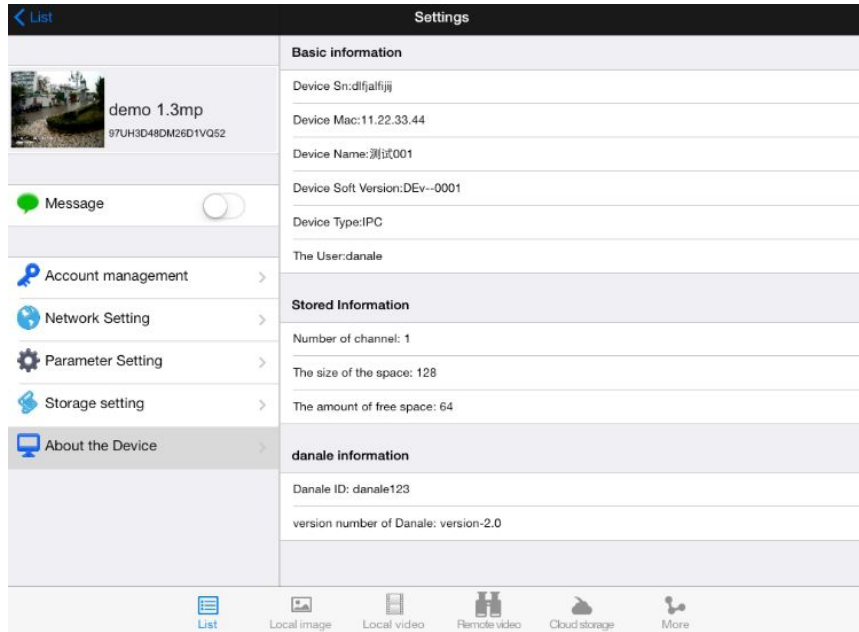
6 Live View

Click on a thumbnail to start the video,when playing the video,you can capture,record,open/close the audio or mic;If the IPC supports PTZ,you can slide up,down,left and right on the screen.As is shown in the following picture:

Click Full Screen to view the video in full screen:

7 Local Image

Click "Local Image" to playback pictures,as is shown in the following picture:
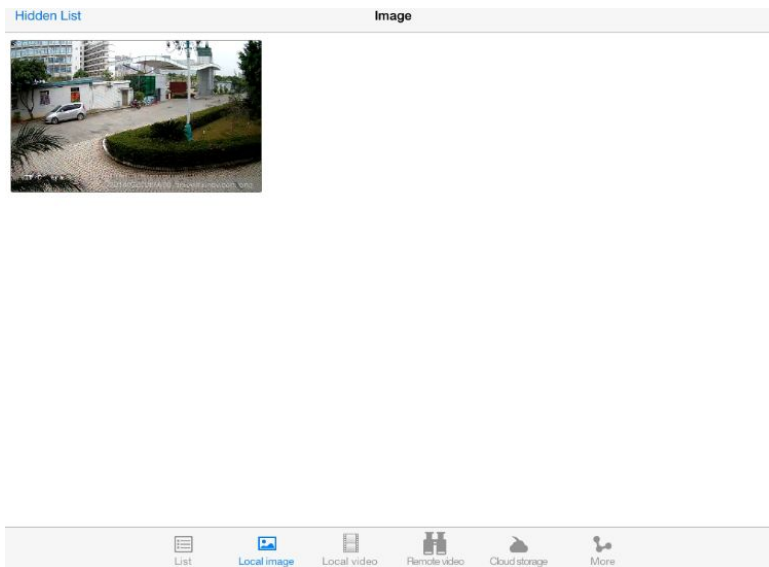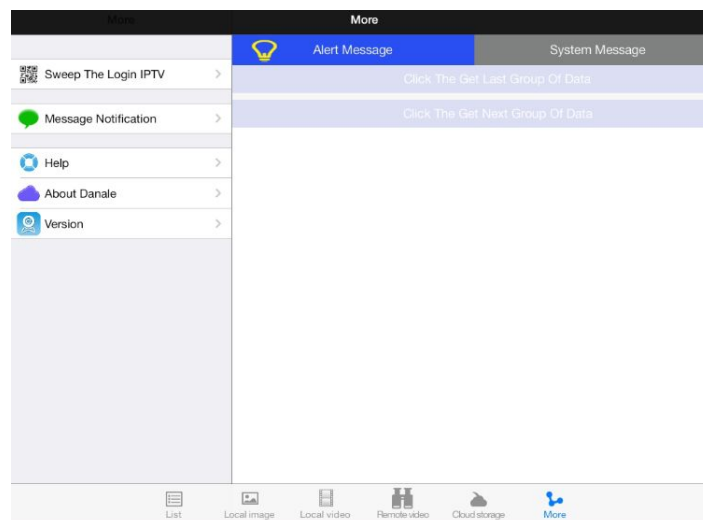

8 Local Video

Click "Local Video" to playback records,as is shown in the following picture:
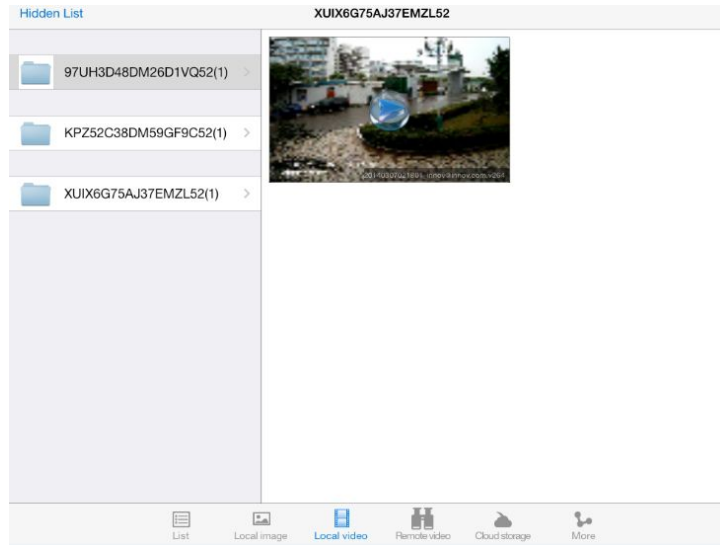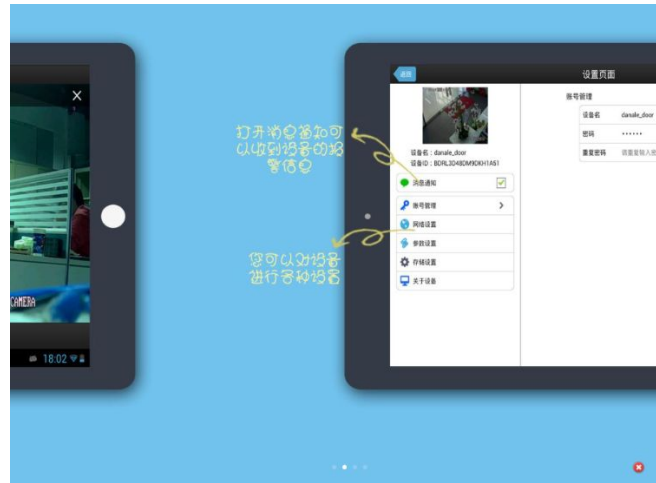
9 More

9.1 Message Notification

Here you can view the alarm massage information and system information.
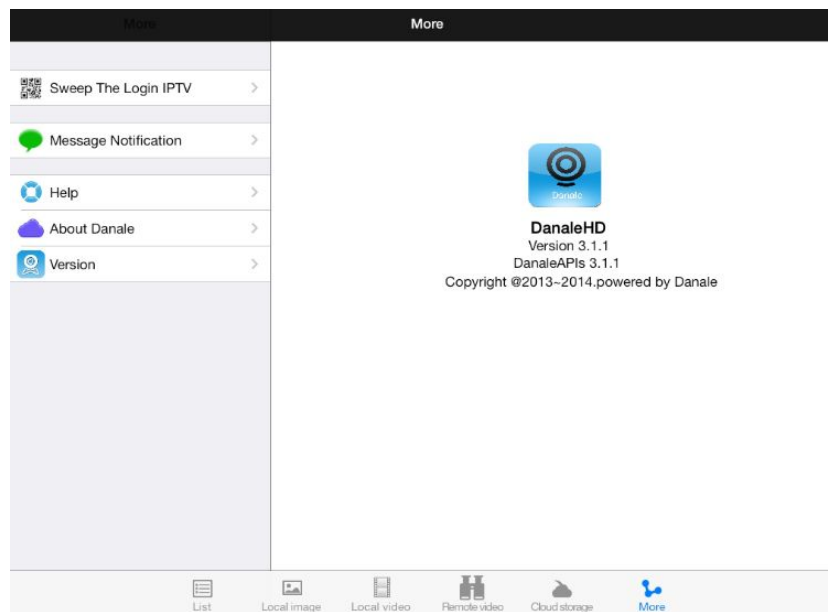A s is shown in the following figure :

9.2 Help

Here you can see some basic methods of operation,as is shown in the following picture:

9.3 Version

Here you can view the information of the monitor software,as is shown in the following picture:

10 FAQ

①**Why cannot I watch the surveillance video after entering the login information?**

A、Please check whether the settings page, server, port, user name, password and other information are filled in correctly.

B、Please check your network to see whether your phone is connected to the external network .

C、If your device is connected to the external network via router, please check wether the mobile port mapped in the routing . (For mapping settings, please refer to the router manual).

D、Please check wether the IP address you have filled in is the LAN IP (If your IP starts with the following formate, it is a local area network : 10.xx 、172.xx、192.xx. If you

use such IP, you can only be in the same LAN with the device to be connected).

    E、Please check your port to ensure that it must be the mobile port.

②**Sometimes why does longer delay occur, or is it disconnected easily?**

    A、Network conditions are bad.

    B、Video frame rate and resolution are too high, because lower surveillance video can improve the smoothness and stability effectively (Note: There are a number of encoding settings for these parameters. when setting, you must make sure your phone supports it . For different equipments, the adjustment methods are also deferent. For more detailed methods, please refer to the corresponding device's operating instructions.).

③**Why can't the PTZ work after entering the main interface?**

    A、Please ensure that the channel supports PTZ.

    B、PTZ responses delay, please wait for a moment.

④**When connected with some multi_channel devices, why can I only play max 3 channels at the same time?**

    Answer:Some models of the monitoring equipment have connection limits. When the total number of connections reaches the upper limit, you can not open more channels to watch. Please check the device's settings panel or manual to see whether the limits can be changed, or you can also contact with the device manufacturer's technical support.